

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 09th day of January 2018

C.G.No : 193 /2016-17/ Ongole Circle

Present

*Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar*

*Chairperson
Member (Finance)
Member (Technical)
Independent Member*

Between

*Sri L.Nemili Reddy
S/o L.Ranga Reddy
Ankireddy Palli
Racharla
Prakasam-Dist*

Complainant

AND

1. Assistant Engineer/O/Racharla
2. Assistant Divisional Engineer/O/Giddalur
3. Divisional Engineer/O/Markapur
4. Superintending Engineer/O/Ongole

Respondents

ORDER

1. Sri L.Nemili Reddy S/o L.Ranga Reddy, Anki Reddy Palli village, Racharla Mandal, Prakasam-Dist presented a complaint before this Forum and the same was registered as C.G.No:193/2016-17/Ongole Circle. The complainant in his complaint has informed that he has obtained agriculture service connections to his lands. During recent period APSPDCL officials have took up the work of HVDS Scheme where by 25 KVA Capacity transformers are being erected to 2 or 3 bore wells. During the course of HVDS works some villagers with the help of department officers have arrange to erect poles as per their whims and fancies and laid poles in his fields. Though he has requested to provide one DTR near his bore well, the Respondents have not cared for it. Inspite of repeated correspondence the respondents

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have not responded. Finally he has requested to get the HVDS works inspected and arrange to take necessary action on the erring officers.

2. The Respondent No.1 in his written submission has explained that during the HVDS works no poles were laid in the fields of the complainant but the poles were erected along the border of his fields. He has also submitted that during the work in progress, one by name Chenna reddy has registered the application for release of agricultural connection and hence agricultural service was released from the nearest DTR. The allegation of the complainant that the complainant is having ASC no:23 is not true. The said Sc.No is not standing in the name of the complainant . In fact the well at ASC No.23 location was in dilapidated condition and there is no agriculture motor also. This is the reason for which a DTR was not erected near the location where the complainant is insisting.
3. A personal hearing was conducted at Ongole on 17.10.2017. Both the complainant and Respondents 1,2 and 3 were present.
4. Heard the both parties.
5. During the personal hearing the complainant has requested to arrange to shift the LT AB cable passing over his agriculture land to the newly erected pole.
6. The Respondent No.1 and Respondent No.2 filed written submissions separately but the contents are one and the same . The Respondents have submitted that shifting of LT cables passing over the agriculture fields of the complainant have been erected from the new pole as requested by complainant and thus resolved the grievance.
7. When the complainant was contacted over phone by the Secretary of the Forum at 12.25 PM on 01.11.2017, the complainant has confirmed about the shifting of the LT cable.
8. In view of the above, since the grievance of the complainant has been resolved by the Respondents, the complaint is disposed off in favour of the complainant.

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If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the day of 09th January 2018.

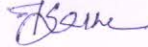
Sd/-
Member(Finance)

Sd/-
Member(Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation) /CGRF / APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401 ,4th Floor,Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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